

PRESS RELEASE

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Technology First SHIFT

March 1st, 2024

Technology First SHIFT announced this week that Core Services of Northeast Tennessee has earned their Technology First Reaccreditation.

Organizations earning SHIFT's highest level of recognition complete comprehensive education requirements and undergo a rigorous evaluation process. SHIFT Accredited organizations demonstrate their ability to help people with disabilities live as independently as possible through the successful adoption of technology.

About SHIFT

SHIFT is an online education and accreditation platform that is advancing and standardizing Technology First best practices and programming. State agencies and provider organizations utilize the term "Technology First" to describe an approach to services that embrace the application of technology as the first consideration in support planning. This means people with disabilities can live their most independent, productive lives possible with the support of trained staff paired with modern benefits of technology.

About Core Services of Northeast Tennessee

Core Services of Northeast Tennessee is a non-profit organization supporting people with intellectual and/or developmental disabilities in the greater Johnson City area offering a range of services involving supported living, employment, technology, respite, personal assistance, funds management, nursing, and more. In 2021, Core Services of Northeast Tennessee became one of the first provider agencies in Tennessee to achieve SHIFT Technology First Accreditation and have now achieved Technology First Reaccreditation.

Purpose of SHIFT Accreditation

With a person-centered approach to technology solutions, we are all working toward the same goal – to help people with disabilities live the lives they want to live. SHIFT partners with organizations during the accreditation process – serving as a guide and resource for the successful adoption, implementation and sustainability of technology. With sound systems and processes in place, we know that technology is highly effective in helping people increase independence and achieve outcomes.

It is no surprise that organizations continue to struggle with a diminishing workforce and significant budget limitations. In order for organizations to continue providing quality services, they must adapt to these challenging circumstances. By adopting innovative approaches and developing alternate service models - like those offered by technology - organizations are better prepared to face these challenges successfully.



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